

Contact Information and Feedback

The Office of the Committee for Health and Social Care (HSC) is committed to putting people first, and we are continually trying to improve our service. Therefore your feedback is important to us.

We welcome any comments, compliments or complaints.

Community Referral Coordinator 01481 6343422

You can contact us at:-

Occupational Therapy Department

Princess Elizabeth Hospital

Rue Mignot

St. Martin

Guernsey

GY4 6UU

Tel: 01481 725241 EXT: 4085

Please note our offices are open from 8am until 4pm
Monday to Friday.

We are closed weekends and Bank holidays.

How to get a wheelchair



Information leaflet for
Service Users, carers and relatives

Introduction

If you or a family member has a permanent or long-term condition that is significantly restricting getting around home or outdoors then you may wish to consider getting a wheelchair.

There are many types of wheelchair with different features and prices can range from £300 — £2,000 plus. Therefore it is important that the wheelchair you buy will be suitable for your needs.

HSC can assist you with this by

- Assessing your needs which will include discussing the activities you will do when in the wheelchair and where you will use the wheelchair.
- Advising you on the wheelchair type/model that meets your needs
- Explaining the funding sources available for you to buy your wheelchair.

If you need a wheelchair for a short period of time only it would be best to hire, see local telephone directory for details.

If you want assistance in choosing a wheelchair

You can ask your GP or any health or social care professional involved in your care to make a referral directly to the Occupational Therapy service, or you may refer yourself through the Community Referral Coordinator, contact details are on the back page.

Service Provision

When a referral has been received and allocated to an Occupational Therapist you will be contacted and offered an assessment/advice at the Princess Elizabeth Hospital (P.E.H.) or in your own home.

When we meet with you we will offer advice (if required) and take some simple measurements and ask you some questions about your physical difficulties, lifestyle and home environment to ensure the wheelchair will meet your clinical needs.

Funding

When we meet with you we will discuss the options available to you in more detail.

Sources of funding:

- Social Security funded (if in receipt of Supplementary Benefit).
- Private (self-funding).
- Charity funded: each charity will have different funding criteria, so you or a family member will need to discuss your eligibility directly with the organisation.

When we make contact with you we can give you further in-depth information about which source of funding category is appropriate to you.