



# Working towards being more inclusive

## Disability and Inclusion Strategy

Highlight Report No 16  
in brief - November 2018

- Significant issues
- Some issues/risks
- On track

Workstream RAG Status	
Disability Discrimination Legislation (DDL)	<span style="color: orange;">■</span>
Equality Rights Organisation (ERO)	<span style="color: orange;">■</span>
Review of States' Obligations	<span style="color: orange;">■</span>
Information & awareness raising	<span style="color: orange;">■</span>
Information & awareness raising for businesses in Guernsey	<span style="color: green;">■</span>
Capacity legislation	<span style="color: orange;">■</span>
Safeguarding vulnerable adults	<span style="color: orange;">■</span>
Framework for people with dementia	<span style="color: green;">■</span>
Framework for people with communication difficulties	<span style="color: red;">■</span>
Framework for people with learning disabilities	<span style="color: orange;">■</span>
Framework for people with autism	<span style="color: green;">■</span>
Supported and mainstream employment	<span style="color: orange;">■</span>
United Nations Convention on the Rights of Persons with Disabilities (UNCRPD)	<span style="color: red;">■</span>



New entrance to the Beau Sejour

## Beau Sejour Leisure Centre

The recent building project at Beau Sejour Leisure Centre saw an easier level access made into the Centre which will improve the temperature of the building, reducing the wind entering the centre in the colder months. As part of the Project the height of the main reception desk and the café were lowered for wheelchair users.



Lower counter at the café for wheelchair users.

## AccessAble Access Guides

AccessAble have completed four Street Plan access guides for St Peter Port. The Street Plans include Smith Street, The Pollet, Commercial Arcade and The High Street. The guides give information on the accessibility on the street section including information on parking, outside access, inside access and staff information of the businesses, shops and restaurants within the street. Please go to [www.accessable.co.uk](http://www.accessable.co.uk) to access the street plan access guides.





## Hidden Disabilities Lanyard Scheme at the Coop

Not all customers with a hidden disability will require assistance when shopping. However, the Coop believes there is an opportunity to provide those in need with a discreet sign to let staff know they may require additional support when shopping at the Coop. The Coop launch a 3-month trial of a sunflower lanyards scheme. Following the success of the trial the Coop will roll out the scheme to their entire estate, including pharmacy and travel. As part of scheme Coop employees received training to support and improve the shopping experience for people with hidden disabilities. Peter who works at Grand Marche in St Peter, Jersey said "The learning that I took from it is that there are so many disabilities that you are just unaware of, and how it can affect people, and how difficult it can be for them to come into a store like ours". A number of other organisations have signed up to the Hidden Disabilities Lanyard Scheme including the Guille-Alles Library, Boots and Sure.



New accessible crossing and blister paving from bottom of Havelet to Les Echelons

## Transport

Several improvements for accessible transport have been made across the island. A new accessible crossing point has been installed linking a new footway from the bottom of Havelet through to Les Echelons. There is a new accessible bus shelter at Port Soif Lane. Two new accessible parking bays have been installed on Albert Pier. New dropped kerbs and blister paving have been installed at the junction of Bulwer Avenue/Longue Hougue lane as part of road improvements project.



Coop's Sunflower Lanyard Scheme for people with hidden disabilities



States of  
Guernsey

If you would like further  
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