

Access Guide to Guernsey



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Welcome to Guernsey

Introduction

This guide contains information about some of the most common places of interest, services and facilities in Guernsey. As each individual reader will know their own abilities and preferences best, only an outline guide to accessibility has been provided here. More information can be found on the AccessAble website and by contacting the establishment directly.

Information

[AccessAble](http://www.accessable.co.uk) www.accessable.co.uk

This is a comprehensive online access guide to Guernsey. The Guide provides a great resource covering local venues for many aspects of Island life, as well as helpful information on local businesses. This is also available to download as an app.

[Signpost](http://www.signpost.gg) www.signpost.gg

A guide for disabled adults, children, parents and carers to support, service and activities.

[Guernsey Information Centre](http://www.visitguernsey.com) www.visitguernsey.com

North Plantation, St Peter Port, GY1 2LQ

☎ +44 (0) 1481 723552 E-mail enquiries@visitguernsey.com

[Guernsey Connections](http://www.healthconnections.gg) www.healthconnections.gg

Guernsey's centre for information on disability and health matters.

Beau Sejour, Amherst, St Peter Port, GY1 2DH ☎ +44 (0) 1481 707470

[Citizens Advice Bureau](http://www.citizensadvice.org.gg) www.citizensadvice.org.gg

Bridge Avenue, the Bridge, St Sampsons ☎ +44 (0) 1481 242266

Local authorities

[Police Headquarters](#)

Hospital Lane, St Peter Port, GY1 2QN ☎ +44 (0) 1481 725111

[Princess Elizabeth Hospital](#)

Le Vauquiedor, St Andrews, GY4 6UU ☎ +44 (0) 1481 725241

[Guernsey Airport](#)

La Villiaze, Forest GY9 0DS ☎ +44 (0) 1481 7237766

[Guernsey harbour](#)

White Rock, St Peter Port ☎ +44 (0) 1481 720229

Travel

Although Guernsey is a small Island it has good and frequent transport links with many places. Whichever form of transport you are using, please contact the carrier prior to travelling, to enquire about any additional assistance that you might require.

Please be aware that the National Health Service does not operate in Guernsey and there is a charge for doctors and dentists, as well as the ambulance service. You should consider taking out travel and medical insurance.

Guernsey Airport

The [airport terminal](#) covers two floors, with the main departures and arrivals areas situated on the ground floor. There is a lift to the upper floor. There are accessible toilets on both floors.

Guernsey harbour

The [passenger terminal building](#) at St Peter Port harbour is level throughout and wheelchair access ramp at the side entrance. Accessible toilet facilities are available inside the terminal.

Condor Ferries

☎ 01202 2072150 www.condorferries.co.uk

[Condor ferries](#) operate a year-round ferry service from Poole (fast ferry) and Portsmouth (traditional ferry only). They also offer an inter-island service to Jersey. Be aware that [Ports](#) facilities vary.

Day trips

As with other travel arrangements, the company you will be travelling with should be advised of any special assistance you require, before departure.

Jersey

If you are planning a day trip to [Jersey](#) www.jersey.com

Jersey Tourism, Liberation Station, St Helier, JE2 3AS ☎ +44 (0)1534 859000.

Blue Islands ☎ 0845 620 2122. www.blueislands.com
Condor Ferries ☎ 0845 345 2000 www.condorferries.com

Sark

If you are planning a day trip to [Sark](#).

Sark Tourism ☎ 01481 832345 www.sark.co.uk

The Isle of Sark Shipping Company ☎ +44 (0) 1481 724059 www.sarkshipping.guernsey.net

A daily boat service is available. They require prior notice of any special assistance you might require. Due to the height of the tide, sometime it is difficult to embark/ disembark.

There are no cars on Sark at all but a tractor-bus is available to take visitors up to the top of Harbour Hill. Horses & carriages and bicycles are the only other means of transport. It would be advisable to inform the horse & carriage company about any special assistance you may require, at the time of booking. There is an accessible toilet at the harbour and alternative spacious toilets at the Bel Air (at the top of Harbour Hill), and at the Island Hall (near the Avenue). The toilets are normally open during the day so no keys are necessary.

Herm

Herm Tourism ☎ 01481 722377 www.herm-island.com

[Herm](#) is the smallest of the Channel Islands normally visited by day-trippers.

Travel to Herm

Herm Travel [Trident Ferries](#) ☎ 01481 721379 www.traveltrident.com

Disembark at [Herm Harbour](#) or Rosaire Steps depending on the height of the tide. Access at Rosaire can be difficult due to a number of steps and a rough sloping path for about ¼ mile to the harbour.

It is best to inform the boat company about any special assistance you may require before travelling so that advice can be given regarding which sailings would give best access.

Alderney

Alderney Tourism ☎ 01481 822811, www.visitalderney.com

Aurigny Air Services ☎ 01481 267267. www.aurigny.com

Alderney lies some twenty miles to the north east of Guernsey and is an integral part of the Island group, which constitutes the Bailiwick of Guernsey. There are daily schedules flights from Guernsey which take about 15 minutes.

Accessibility within the island can be a little restrictive to those who are wheelchair users. Alderney Airport has steps and a ramp at the entry/exit gate so that it can be accessed by wheelchairs. The town of St Anne's is quite hilly and some of the main streets are cobbled.

Getting around Guernsey

Buses



Guernsey has [accessible buses](#) with 'low floor' buses, with kneeling suspension, to allow easier access. They have a wheelchair ramp and a dedicated wheelchair space.

Taxis

There are currently 4 accessible taxis who are contactable by phone or email.

Gordon Le Prevost ☎ 07911 757757: e mail glepno1@yahoo.co.uk

Ashley Lacey ☎ 07781 178178: e mail ashleystaxicab@icloud.com

Daniel Le Sauvage ☎ 07781 162662: e mail getaroundguernsey@suremail.gg

Pete's Accessible Taxi telephone ☎ 07781 115111: e mail: pattaxi511@gmail.com

Hire cars



The following firms have automatic cars that are available for hire. There are presently no cars available for hire that have been converted with hand controls in Guernsey. Please check that your individual requirements will be met at the time of booking.

[Europcar](#) Les Caches, St Martins ☎: 01481 239511

[Avis](#) Guernsey airport ☎ 01481 246919

[Value rent a car](#) Braye Road, Vale & Airport ☎ 01481 243547

Parking



The Driver and Vehicle Licensing department operate a blue badge. parking scheme.

The badge permits a vehicle driven by or carrying a blue badge holder to park for up to two hours in half-hour and one-hour disc parking spaces, and to use accessible parking spaces. Visitors may use their own blue parking card if they bring it to the Island.

Badge holders must obey all other parking regulations, and may not park on yellow lines.

For more information on applying for a blue badge or accessible spaces please contact [accessible parking and blue badge information](#) or ☎ 01481 243 400.

Eating out

Guernsey is blessed with a very wide selection of restaurants and cafes throughout the Island though access is varied. You will find a wide choice the [Visit Guernsey](#) website and more information about [accessibility](#). The Information centre has a list of accessible venues in St Peter Port.

Public Houses

There are many [Public Houses](#) in Guernsey, all of which are “smoke free”. Follow the link for information about [accessibility](#).

Shopping

St Peter Port

Guernsey’s capital, St Peter Port is a town that has grown uphill with many of its attractive narrow streets meandering upwards. This characteristic is considered by most people to be one of the charms of the Island and it certainly provides a very attractive setting when viewed from the harbour and the sea. It can, however, affect [accessibility](#).

[High Street](#) is cobbled and on a gradient. There is also a kerb on each side of the street. Access to most department stores such as Boots, Creasey’s and Marks and Spencer’s (easily accessible and also good lighting inside) is good and on a level with the pavement. Marks & Spencers, Creasey’s and Boots have a lift to all floors.

[Commercial Arcade](#) is closed to traffic and has a flagstone surface.

Le Pollet: is mainly pedestrianised cobbled street on a slight gradient. Many shops have easy access with no steps or pavements to negotiate. Once inside however, generally shops are small and not easily accessible for wheelchair users.

Lower Pollet is a tarmac road, open to traffic but on the flat, with some on-the-street parking. Pavements are not very wide but there is level access to most establishments in this street.

Smith Street is mainly pedestrianised tarmac road on a steep hill, with most shops having a step at the entrance. The main Post Office is in Smith Street and has dedicated accessible door.

Market Square is a cobbled, level area. Access to Market Square is via an access ramp from the Commercial Arcade. There is access to the [Guille Alles](#) Library.

Bordage and Fountain Street are both open to traffic and are reached via steps/ ramp from the Arcade or via the the pedestrian crossing by the Town Church.

South Esplanade is where the Bus Terminus is located. It is relatively flat between the Terminus and the start of town. There is a wide flagstone pavement on the level with parking.

Mill Street has brick and granite cobbles and is on a steep gradient. Vehicular access is by permit only.

Mansell Street has restricted vehicular access and is laid in cobbles.

The Quay is flat with a wide flagstone pavement. Parking is available on either the Crown or Albert Piers. Access is available to the lower floors of department stores otherwise accessible from the High Street. Most shops, cafes and restaurants have level access with the pavement or are one step up.

North Plantation has traffic restrictions placed upon it. The Information Centre is situated here.

North Esplanade is a flat, major vehicular route. There are dropped kerbs and tactile paving placed at the pedestrian controlled crossing, which links the main 'North Beach' car parking area to the north side of town.

Seating around St Peter Port

Although there are few seats in the main streets, you will find seating around St Peter Port at Church Square, Market Square, Trinity Square, North Plantation, Albert Pier and Crown Pier.

St Sampson's

St Sampson's is the second largest shopping area in the north of the island. The entire area is flat and there is parking very near to the shops. There are 3 clearing banks a post office, chemist and other shops.

South Side

There is a wide flagstone pavement along South Side.

The Bridge

The Bridge has a very wide pavement .A lot of shops on the Bridge do not have steps.

North Side

North Side has a standard width pavement. There is a Unisex radar toilet.

Seating around St Sampson's

There is seating provided around St Sampson's Harbour.

St Martins

The village has limited parking facilities adjacent to the shops along, La Grande Rue, with a large tarmac public car park situated near in the middle of the area.

There are is one clearing banks situated in St Martin's and three large food stores.

Accessible toilets can be found at Rue Maze near La Croix Guerin Café.

Cobo

On the West coast is another small but convenient shopping centre. The area is served by its own tarmac-covered car park that is adjacent to a supermarket and Post Office, chip shop and Cobo store, pharmacy and a clearing bank.

L'islet

Another small shopping centre is formed around a busy cross-roads, where there is a carpark, supermarket and other shops.

St Pierre du Bois

The small shopping area of St Peter's has a supermarket, clearing bank, shops and a Post Office. There is car parking in front of the Post Office and in front of the supermarket.

Supermarkets

Co-Op Fresh Food Locale Market Building, St Peter Port ☎ 01481 711351

No reserved parking, sound route, level entrance, level access within the store, assistance dogs permitted but no specially adapted trolleys. Hearing loop at the tills

Waitrose at Admiral Park Admiral Park, St Peter Port ☎ 01481 739600

Reserved parking, sound route, ramped entrance, all areas accessible, level access within the store, guide dogs permitted, specially adapted trolleys and electric and manual wheelchairs available for use.

Co-Op Fresh Food Locale Longstore, St Peter Port ☎ 01481 720532

No reserved parking, sound route, level entrance, level access within store, assistance dogs permitted, specially adapted trolleys. Hearing loop at the tills

Waitrose Le Rohais, St Peter Port ☎ 01481 726031

Reserved parking, sound route, ramped entrance, level access within store, assistance dogs permitted, and specially adapted trolleys are available.

Co-Op Fresh Food Grande Marche Nocq Road, St Sampson's ☎ 01481 247949

Reserved parking, sound route, level entrance, level access within store, assistance dogs permitted, specially adapted trolleys available. Hearing loop at the tills

Co-Op Fresh Food St Andrews Mauxmarquis Road, St Andrews ☎ 01481 235183

Reserved parking, sound route, level entrance, level access within store, assistance dogs permitted. Hearing loop at the tills

Co-Op Fresh Food Grand Marche La Route des Camps, St Martin' ☎ +01481 235331
Reserved parking, sound route, ramped entrance, level access within store, assistance dogs welcome, specially adapted trolleys available. Hearing loop at the tills

Iceland Manor Stores St Martin's ☎ 01481 238296
Reserved parking, sound route, level entrance, all areas accessible, level access within store, assistance dogs welcome and specially adapted trolleys available. There is also a gift shop, HSBC Bank, a chemist and a wine and spirit merchants, which are wheelchair accessible.

Iceland Admiral Park St Peter Port ☎ 01481 712902
Sound route, slight downhill gradient going in, level access within store, assistance dogs welcome. There is also a wine and spirit merchants next door which is wheelchair accessible.

St Peters Food Hall St Peter's ☎ 01481 263179
No reserved parking, sound route, ramped entrance, level access within store, assistance dogs are permitted, there are no specially adapted trolleys available.

Cobo Food Hall Cobo, Castel ☎ 01481 257597
No reserved parking, sound route, ramped entrance, level access within store, assistance dogs are permitted, there are no specially adapted trolleys available.

L'Islet Food Hall L'Islet, St Sampson's ☎ 01481 244601
No reserved parking, sound route, ramped entrance, level access within store, assistance are allowed, there are no specially adapted trolleys available.

Banks

Barclays Bank PLC 6-8 High Street, St Peter Port ☎ +01481 723176
There is an accessible parking space near the bank in Church Square, the route is cobbled to an entrance which is ramped. All sections of the bank are accessible and private interviews can be held in an accessible office. Cash dispensers are internal and external and the screen is visible from a wheelchair. Assistance dogs are permitted.

HSBC Bank PLC High Street, St Peter Port ☎ 01481 717796
Accessible parking is available in the Town Church Square. The route is sound to the entrance where there is one step. Not all public sections are accessible, however private interviews can be held in an accessible office. Cash dispensers are internal and the screen is visible from a wheelchair. Assistance dogs are permitted.

HSBC Bank PLC Galeries du Manoir, St Martin's ☎ +01481 717891
Parking is available. There is a sound route to a level entrance. All public sections are accessible. A cash dispenser is available. Assistance dogs are permitted.

HSBC Bank PLC Northside, St Sampson's ☎ 01481 717881
There is an accessible parking space and a sound route to a level entrance. All public sections are accessible, there are no cash dispensers. Assistance dogs are permitted.

National Westminster Bank PLC 35 High Street, St Peter Port ☎ 01481 703800

There is an accessible parking space in the Town Church Square. The route is sound and there is one step at the entrance. All public sections are accessible and private interviews can be held in an accessible office. Cash dispensers are internal and external and the screen is visible from a wheel chair. Assistance dogs are permitted.

National Westminster Bank PLC

3 The Bridge, St Sampson's ☎ 01481 703800

There is an accessible parking space, the route to the entrance is sound and there is one step at the entrance. The banking hall situated on the first floor, which is accessed by stairs or a small lift. There is an access rail fitted by the service till to assist non-wheelchair disabled people. Cash dispensers are external and the screen is not visible from a wheelchair. Assistance dogs are permitted.

National Westminster Bank PLC

Route de Carteret, Castel ☎ 01481 703 800

There is on-street parking and one step at the entrance. Lower surfaces are available on request. All public sections are accessible. There are no cash dispensers. Assistance dogs are permitted.

Lloyds TSB Bank PLC

1 Smith Street, St Peter Port ☎ 01481 730 93 73

There is an accessible parking space at the top of Smith Street which is however, a steep hill. The route is sound and there is a level entrance at the side of the building and a lift to all floors. All sections are accessible. There are four cash dispensers in the lobby one of which custom built for wheelchair users. There is an accessible toilet and assistance dogs are permitted.

Lloyds TSB Bank PLC

The Bridge, St Sampson's ☎ 01481 726 795

There is an accessible parking space, with a sound route to a ramped main entrance.. All public sections are accessible. There is level access to cash dispensers, which are external and screens are visible from wheelchairs. Assistance dogs are permitted.

Lloyds TSB Bank PLC

La Grande Rue, St Martin's ☎ 01481 235 561

There is nearby parking with a sound route to a ramped main entrance. All sections are accessible. There is level access to the internal and external cash dispensers, the external dispenser having a screen, which is visible from a wheelchair. Assistance dogs are permitted.

Places of interest

Many museums and heritage buildings have limited access for those with a mobility impairment.

Bruce Russell and Son, Gold and Silversmiths St Saviour's ☎ 01481 264321

Main entrance 1 step access, alternative entrance slope and 2 step access, there is a slope within the venue.

Bathing Pools at La Vallette, St Peter Port

Victorian seawater pools.

Difficult access for wheelchair users. The site has steep slope access and multiple steps.

[Castle Cornet](#) St Peter Port ☎ 01481 721657

Difficult access for wheelchair users. The site has multiple steps.

[Catherine Best](#) Le Hechet Mill, St Martin's ☎ 01481 237771

Easy slope to access, Level access around venue.

[Folk & Costume Museum](#) Saumarez Park, Castel ☎ 01481 255 384

Easy slope to access, slope and steps within the venue.

[Fort Grey Shipwreck Museum](#) Rocquaine, St Peter's ☎ 01481 265 036

Difficult access for wheelchair users. The site has multiple steps

[Fort Hommet Casemate](#)

Difficult access for wheelchair users. The site has a steep slope to access and there are steps within the venue.

[German Direction Finding Tower \(Pleinmont Tower\)](#)

Difficult access for wheelchair users. The site has a moderate slope and step to access and there are steps within the venue.

[German Occupation Museum](#) Forest ☎ 01481 238205

Difficult access for wheelchair users. The site has a steep ramp and step to access and there are steps within the venue.

[German Military Underground Hospital](#) St Andrew's ☎ 01481 239100

Level access into and around the venue.

[Guernsey Freesia Centre](#) Route Carre, St Sampson's ☎ 01481 248185

Easy ramp access and ramps within the venue.

[Guernsey Museum and Art Gallery](#) Candie, St Peter Port ☎ 01481 726518

Steep ramp to access and easy ramps within the venue.

[Guernsey Pearl and the Asterix Wreck](#) Rocquaine Road, St Peter's ☎ +44 (0) 1481 266404

[Hauteville House](#) 38 Hauteville, St Peter Port ☎ 01481 721911

Main entrance 8 steps to access, garden entrance easy slope to access. There are steps within the venue.

[The Guernsey Tapestry](#) St James, College Street, St Peter Port ☎ 01481 727106

Level access to the venue (via a lift).

[Port Soif Nature Trail](#)

Designed with the needs of wheelchair users in mind, this Nature Trail follows the perimeter of a football ground and includes a pond and small area of marshland, making it an important habitat for plant, pond and other wildlife.

[Saumarez Manor and Park](#) - La Route de Sausmarez ☎01481 235571

[The Little Chapel](#)- Les Vauxbelets

There are multiple steps or a steep slope to access and the venue is split into 3 levels internally with steps.

Vale Castle Vale Castle Road

Main entrance steep slope and multiple steps, alternative entrance, steep slope. Pathways inside the venue are uneven.

Children's activities

Beau Sejour Centre Amherst, St Peter Port ☎ 01481 747210

Beau Sejour is Guernsey's premier centre for sport, leisure and entertainment. Level access into and around venue.

Guernsey Aquarium La Vallette, St Peter Port ☎ 01481 723301

Slight slope to access. There are slopes and steps within the venue.

Guernsey Candles Les Petites Capelles, St Sampson's ☎ 01481 249686

Main entrance 4 steps, alternative entrance easy ramp. There are steps within the venue.

Oatlands Village Les Gigands, St Sampson's ☎ 01481 249 488

Longfrie Inn- Fun Factory Rue de Longfrie, St Pierre du Bois ☎ 01481 263107

Easy slope and 1 step to access. There is level access around the venue.

Petit Train is called Victor and offers a sightseeing trip with on board commentary around St Peter Port. This is not presently wheelchair accessible.

Friquet Garden centre- Rue Du Friquet, Castel ☎ 01481 253 684 has an indoor and outdoor children's play area

Easy slope to access. There is level access around the venue.

Other facilities

Mallard Cinema La Villiaze, Forest ☎ 01481 266366

Moderate ramp to access. Level access to ground floor, steps to the first floor, where there are 2 screens.

St James Concert and Assembly Hall St Peter Port ☎ 01481 711360

The former Church of St James The Less is now a splendid concert and assembly hall. Easy ramp access and the venue contains ramps.

Princess Royal Centre for Performing Arts St Peter Port ☎ 01481 749999

Guernsey's first multi-functional performance space and teaching facility. Moderate ramp access, level access around the venue and lift to other floors.

Guille-Alles Library Market Street, St Peter Port ☎ 01481 720392

Moderate ramp access, level access around the venue and lift to other floors.

Priaulx Library Candie Road, St Peter Port ☎ 01481 721998

Main entrance 3 steps, alternative entrance moderate ramp. There are ramps and steps within the venue.

Equipment hire

[St John Ambulance and Rescue Service Health Care Equipment Centre](#)

[Shop](#) Rohais, St Peter Port: ☎ 01481 729268

[Guernsey Mobility](#) ☎ 07911 765917 email ian@guernseymobility.gg

Bays and Beaches

[L'Ancrese / Pembroke, Vale](#)

Large sandy beach with adjoining car parks and slipways at either end of the beach, providing access for wheelchair users. Accessible toilets and a kiosk are situated at the Mirage cafe on the western side of the beach.

[Chouet, Vale](#)

Large car park, with slipway leading to hard sand on the beach. An accessible toilet, kiosk and tearoom are all nearby.

[Ladies Bay, Vale](#)

Large sandy bay, accessed by slipway from the adjoining car park. Toilets are situated nearby.

[Port Soif, Vale](#)

A small sandy bay, with toilets and a kiosk. Access to the beach is however difficult.

[Grandes Rocques \(Saline Bay\), Castel](#)

Large sandy beach, accessed by soft sand covered path with steps next to the beach kiosk, or via a steep access ramp from Saline Car Park. Toilets are situated near to the kiosk.

[Cobo, Castel](#)

A large sandy bay, with a car park situated near to a kiosk, toilets and slipway at the northern and southern end of the beach.

[Vazon Bay, Castel](#)

Large beach, with adjoining car park, beach kiosk, accessible toilet and slipway. The slipway is long and shallow leading to firm sand, making it ideal for wheelchair users.

[L'Eree, St Peter's](#)

Large sandy bay with a slipway at the northern end. There are two large car parks, a kiosk, a café and toilets nearby

[Rocquaine Bay, St Peter's](#)

Large sandy bay with slipway access at either end of the beach. Parking is available between the two slipways and a kiosk and toilet facilities are situated at the southern end of the beach.

[Portelet Bay, Torteval](#)

Small sandy beach with parking 100 metres from steep cobbled slipway, providing access to the beach. A kiosk and ed toilets are situated nearby.

Petit Bot, Forest

Sandy cove at the bottom of a long, steep hill. Car parking is available on the valley road, and access to the beach is limited due to the cobbled slipway leading to pebbles. A tearoom and toilet facilities are situated at the top of the slipway.

Saints Bay, St Martin's

Steep hill down to rocky cove with kiosk and toilets. Although there is a slipway, the cove is not very accessible.

Moulin Huet, St Martin's

A sandy cove with a car park 800 metres away. The access lane is steep, with approx. 20 steps at the end to the beach therefore difficult for wheelchair users. Kiosk and toilets 180 metres from the top of the steps.

Petit Port, St Martin's

Large sandy cove reached by 306 steps. Not accessible to wheelchair users.

Fermain Bay, St Martin's

A pebble beach reached by a steep valley road, Vehicular access is strictly by permit only. Disabled badge holders are able to obtain permits from the Traffic Services Section of the Environment Department (tel. +44 (0) 1481 243400) to be able to be dropped off/collected at the bay. There are toilets and a café at the top of the slipway.

Havelet Bay, St Peter Port

Sandy beach in St Peter Port, South of the harbour and accessible by a slipway.

Accessible toilets

The following toilets are in public places and fitted with radar national key scheme locks. Visitors to Guernsey are recommended to consider bringing their own RADAR keys with them. Keys are available from the Guernsey Information Centre, Guernsey Airport Information Centre and Health Connections (at Beau Sejour) for a £3 deposit.

Guernsey presently does **not** have a changing places toilet facility.

St Peter Port

South Esplanade, Bus Terminus
Castle Emplacement – key from the kiosk
La Valette Bathing Pools
North Beach Car Park
Victoria Pier (Crown Pier)
Guilles Allez Library

St Sampsons

Delancey Park
North Side, The Bridge
The Crocq, Southside, The Bridge

Vale

Bordeaux Harbour
Ladies Bay, Chouet Beach

St Martins

Jerbourg Point
Moulin Huet Bay, Car Park
Icart Point

Castel

Saumarez Park, Key from the Tea Rooms
Vazon Bay, Key from the kiosk

St Pierre du Bois

L'Eree Bay

The following public toilets do not need radar keys:

Public Buildings

Airport Terminal, Forest
Beau Sejour Leisure Centre, St Peter Port
Guernsey Information Centre, St Peter Port
Harbour Terminal, St Peter Port
Police Headquarters, Hospital Lane
Princess Elizabeth Hospital
Sir Charles Frossard House
St James Concert Hall
Vale Douzaine Room
Vehicle Registration Department, St Sampson's

Visitor Attractions

Bruce Russell & Son, St Saviours
Guernsey Museum, St Peter Port
Guernsey Pearl, St Peter Port
Oatlands, St Sampsons
The Mirage Beach Café, Pembroke Bay

Health and Treatment

Guernsey's Health Service is not part of the UK National Health Service. There is no reciprocal health agreement between Guernsey and the British Government. This means that UK residents travelling to the islands will also be charged for medical treatment within the hospital. There are a limited number of exceptions for certain contagious diseases and compulsory psychiatric treatment. For information on charges: www.gov.gg/ED

Primary care doctors, dentists and other health professionals, in private practice and all patients are required to pay for treatment. This can be at a surgery, at your temporary residence or at the Princess Elizabeth Hospital including the Emergency department. There are also charges for the ambulance service and repatriation, to where you are ordinarily resident, if required.

Medical insurance is strongly recommended. Policies should be checked to ensure that cover is provided for travel to the Channel Islands, and includes cover for the type of accommodation you have chosen, including staying with friends and family.

How to obtain medical treatment

Princess Elizabeth Hospital

Le Vauquiedor, St Andrews, GY4 6UU, ☎ 01481 725 241

The Emergency department at the Princess Elizabeth Hospital is manned 24 hours a day by doctors in private practice.

In an emergency telephone ☎ **112 or 999** or ☎ 725111 for the ambulance service.

For non-urgent health problems visitors should telephone one of the [local surgeries](#) each of which provides 24-hour medical cover and the doctor will arrange hospital treatment and transport by ambulance if necessary. For more information www.gov.gg/doctors

Chemists

There are a number of [chemists](#) available in the islands and they are open during normal shopping hours Monday - Saturday. Boots (High Street and the Bridge) are open on a Sunday 10am-4pm. For more information www.gov.gg/pharmacies

Dentists

In a dental emergency call the hospital on ☎ 01481 725241 and the switchboard operator will advise you of the dentist 'on call'. In non-emergency situations contact one of the [dental surgeries](#) for an appointment. www.guernseydentists.com

Medical treatment on the other islands

Herm and Sark have no hospitals or doctors surgeries/ dental clinics.

Alderney is served by the [Island Medical Centre](#), Sundial House, Les Rocquettes ☎ 01481 822077.

Maps

There are no specifically large print maps of the island. However, a tactile map of St Peter Port is available, as well as a detailed road map of Guernsey in 6 volumes with places of interest. Both of these are available on loan free of charge from the Guernsey Information Centre, St Peter.

Every effort has been made to ensure that the information in this booklet is accurate.

If you have any comments or suggestions additional information that would be useful to include in this guide, please contact the DisabilityOfficer@ gov.gg

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